CRUTCHFIELD

1 Crutchfield Park
Charlottesville, Virginia 22911 -9097
www.crutchfield.com

Sold to

MICHAEL LAMMERS
444 LAKE VIKING TER
GALLATIN, MO 646408315

Ship to

MICHAEL LAMMERS
SPOT 14
590 GULF SHORES PARKWAY
GULF SHORES, AL 365426498

CID: **45035915**

A message from Bill Crutchfield

Thank you for choosing Crutchfield. Please let us know how we can help you enjoy your new gear.

Because my name is on the business, I work hard to make sure you are thrilled with our service. I'm always eager to hear your feedback and suggestions. You can always reach out and let us know how we're doing at **crutchfield.com/contact**

Bill Crutchfield

Order number
55543326

Invoice number	Order date	Date processed	Shipping method	Your advisor
36024486	3/1/2026	3/2/2026	STANDARD	Stevie

Quantity ordered	Quantity backordered	Quantity shipped	Item number	Description	Unit price	Amount
1	0	1	2643500015	Mercedes Sprinter Research Not		ATTACHED
1	0	1	20651KSC50	Kicker 51KSC504	129.99	129.99
1	0	1	120729004	Metra 72-9004 Mercedes Benz Sp	14.99	FREE
1	0	1	142SAC656	Scosche SAC656 Multi-Purpose S	12.99	FREE

Special messages

Below are some phone numbers to call if you need help. Please see the back of this invoice for information about our guarantee and how to return an item.

Need help?

Tech Support	**1-800-955-9094**
Customer Support	**1-800-955-9091**
¿Habla español?	**1-800-955-9039**

36024486-01

INVFRONT March 2012

Invoice summary

Merchandise Total:	**129.99**
Tax:	**10.40**
Order Total:	**140.39**
Payments:	
ApplePay	**140.39**

SAVE THIS INVOICE

And save the manufacturer's boxes. This invoice is proof of purchase for warranty service. Please save the box and packing materials until your equipment is out of warranty.

Missing something?

Please thoroughly check all of the package contents.
Parts may have shifted to the bottom of the box and could be lost in the packing "peanuts."
Need help installing or operating your products? Call toll-free 1-800-955-9094, 7 days a week or visit **crutchfield.com/techsupport**.
Please use a phone near the equipment or vehicle.
Please have the following items with you:

- Your Owner's Manual (and MasterSheet™ car stereo installation instructions, if applicable)
- The make, model and year of your vehicle (if you're calling about car products)
- Any tools, cables, or accessories you might need
- If you think an item is defective, please call for troubleshooting help before returning it.

Or try our online technical support FAQ

- Find answers to common troubleshooting questions at **crutchfield.com/techsupport**.

Additional contact information

- ¿Habla Español? 1-800-955-9039 (Spanish only).
- TDD (Telephone Device for the Deaf) 1-800-388-9753
- Administrative Offices: 1-434-817-1000 (not toll-free) 8 am to 5 pm Eastern time, Monday-Friday.
- Check on an item you haven't received yet by visiting **crutchfield.com/orderstatus**.
- Or, call 1-800-316-1044, 7 days a week.

We make our own earth-friendly packing peanuts

Made from starch in our own distribution center, our non-static peanuts are 100% biodegradable. You can save them and re-use them, or safely dispose of them by dissolving them. Simply put them in a sink and run a little water over them. Or, better yet, put them in your compost pile.

60-day returns

We want you to enjoy the items you purchase from Crutchfield. If you are not satisfied with your purchase, you may return items that are complete and like new for any reason within 60 days.

Refund options

You may choose an exchange or a refund for the full amount of the items you purchased.

Refunds must be issued to the same credit card, debit card, gift certificate, or other form of payment used in the original transaction.

The money-back guarantee does not apply to prepaid installations, or navigation map upgrades once the installation or map upgrade has been performed.

Crutchfield may refuse a customer return or charge a restocking fee when the returned item is not like new. Examples of conditions that will lead to refused returns or restocking fees include when the returned item has:

- A different serial number than the one Crutchfield originally shipped.
- Missing parts or the original product packing material.
- Damage because it was improperly packaged for return shipment.
- Been heavily used (such as when a camera shutter counter shows that more than 300 pictures have been taken).
- Damage from drops, spilled liquid, or mishandling (including in-flight or other damage to drones)

For return authorization, call 1-800-316-1044 or use our online return request form
Return shipping using a convenient UPS ARS tag is only $13 on most items (exceptions include large items requiring special delivery). The $13 return shipping cost will be deducted from your merchandise credit or refund. Visit **Crutchfield.com/returns** for more information.

CRUTCHFIELD®

INVBACKBW | 03-2024



Charles,
one of our Technical Support Specialists, can help you with big installation projects and small system tweaks.

ResearchNotes™

Disassembly and installation instructions from our Vehicle Research Team

2019–up Mercedes Sprinter (with standard radio)



CRUTCHFIELD®

2643500015